**Release of Liability Form - Occupied Units**

**Read Thoroughly! Important Information!**

**This form is to be signed by Property Manager and Tenant**

**Anew Surface will arrive to the property between 9am – 10am.**

**Later arrival times must be arranged when scheduling service.**

* **ALL RESIDENTS, INCLUDING ANIMALS, MUST VACATE THE UNIT BEFORE OUR ARRIVAL AND SHOULD NOT EXPECT TO RETURN FOR APPROXIMATELY 6 – 8 HOURS.**
  + - **IF YOU HAVE FISH TANKS, WE RECOMMEND THEY BE COVERED, AND THE AIR FILTERS BE SHUT OFF TO HELP PREVENT EXPOSURE TO CHEMICALS OR DUST.**
* **ANY PERSON(S) WITH CRITICAL HEALTH CONDITIONS OR RESPITORY CONDITIONS SHOULD REMAIN OUT OF THE UNIT FOR A MINIMUM OF 24 HOURS.**
  + - **ANEW SURFACE LLC IS NOT RESPONSIBLE FOR THE ACTIONS OF INDIVIDUALS.**
    - **ANEW SURFACE LLC IS NOT RESPONSIBLE FOR COSTS OR FEES RELATED TO TENANTS AND THEIR PETS SHOULD THEY CHOOSE TO STAY ELSEWHERE.**
* **THE ROOM(S) TO BE RESURFACED SHOULD BE MADE TO LOOK VACANT.**
  + - **REMOVE ALL ITEMS FROM THE ROOM, WITH THE EXCEPTION OF ITEMS IN CABINETS.**
    - **BE SURE TO REMOVE ITEMS HANGING ON THE WALL AS WELL, SUCH AS PICTURES AND CLOCKS.**
    - **ITEMS SHOULD BE PLACED A MINIMUM OF 8FT AWAY FROM THE AREA TO BE RESURFACED.**
* **ANY SENSITIVE ELECTRONICS SHOULD BE TURNED OFF AND REMOVED FROM THE IMMEDIATE AREA.**
  + - **ANEW SURFACE LLC IS NOT RESPOSIBLE FOR DAMAGED ELECTRONICS.**
* **DO NOT!**
  + - **DO NOT USE SUCTION CUP BATHMATS!**
    - **DO NOT WASH PETS OR LAUNDRY IN YOUR BATHTUB!**
    - **DO NOT USE HARSH CLEANSERS OR SCOURING PADS!**
* **REFER TO OUR INSTRUCTIONS PAGE FOR MORE INFORMATION ON CLEANING.**
* **RESURFACED SURFACES MUST DRY FOR 48 HOURS!**

**YOU MUST NOT USE RESURFACED SURFACES FOR AT LEAST 48 HOURS SO BE SURE TO PLAN ACCORDINGLY.**

**Failure to follow instructions will result in a voided warranty. Be sure to read the instructions page for more information on use and cleaning of resurfaced areas. Warranty DOES NOT cover misuse of surfaces.**

**A signed copy of this form must be emailed back to Anew Surface by 2pm the day prior to the scheduled service date.**

**Failure to do so will result in a cancellation.**

**Failure to comply with the stated requirements, preventing us from starting or completing the scheduled service once we have arrived on-site will result in a service charge. The service charge is $25.**

**TENANT**

**By signing this form, I certify that I have read and fully understand the above statements. I have read, and I understand the instructions and information presented, releasing Anew Surface from liability/damage caused by my failure to follow these instructions or adhere to the warnings and information provided.**

**PROPERTY MANAGEMENT**

**For countertop resurfacing, if you would like us to resurface the edge banding the appliances will need to be moved prior to our arrival. Anew Surface will not be responsible for moving appliances such as the stove and refrigerator. We can resurface the countertops with the appliances in place, however if done so we are unable to resurface or repair the edge banding.**

**Please provide the tenant with a copy of our instructions page to ensure proper use and care of the resurfaced surfaces.**

**It is up to the property management team to relay this important information to their tenants.**

**By signing this release form, I certify that I have read and understand the above statements.**



**PROPERTY MANAGER**

